

# Vehicle Warranty Quick Reference Guide – Heavy Duty & Medium Duty Standard Service

*This is a Quick Reference Guide ONLY - **Uncontrolled Document for Information Only***

*This is an itemized listing of the components and/or items used in the assembly of a Kenworth truck and their respective level of warranty coverage. This list is **NOT** all inclusive. Refer to the Kenworth Warranty Agreement for specific details on the terms, conditions and limitations of said Warranty Agreement.*

**Excluded From Extended Coverage (TE855)**

**HVAC Components**

**Kenworth Proprietary Rear Suspension Components**

**Updated 3/20/2024**

## **BASIC VEHICLE WARRANTY**

**Class 8 Heavy Duty Standard Service - 12 Months or 100,000 MI / 160,000 KM whichever occurs first / 100% Parts and Labor**  
**Class 7 Medium Duty Standard Service - 12 Months Unlimited MI & KM / 100% Parts and Labor**

Air Cleaner System (excluding Filter Element) Air Conditioner System (excluding Filter Element) Accumulator (maintenance item) Actuators, HVAC Blend, Mode, Fresh Air Doors Blower Motor & Wheel Heater Core Condenser Control, HVAC Drain Valve & Hose Ducts Expansion Valve Evaporator Core Freeze Control Switch Hard Lines, Refrigerant Heater Hoses & Clamps Low/High Pressure Switches O-Rings Receiver-Dryer (TE855) Resistor Air System Air Compressor (Bendix) Air Dryer & Purge Valve Air Governor Air Tank & Drain Valve Alternator Antenna Auxiliary Heaters (Espar/Webasto) Auxiliary Transmissions Battery (PACCAR) Battery (KIMS) Battery/Tool Box Assembly Battery Hold Downs Brake Chamber Camshaft Slack Adjusters Spider Drums / Discs ABS Sensors Bumper (Included Aerodynamic Type) Bushings - Cab/Sleeper/Chassis (Excludes Wearout) Cab Charge Air Cooler (CAC) Hose & Clamps Circuit Breakers	Clamps, Turbocharger Air Inlet Clock (analog / digital) Clutch (Manual, Automated, PACCAR & Endurant) Clutch Brake & Pilot Bearing (CC003) Clutch Linkage Collision Avoidance System Control Cables Converter Cooling Module (Rad/CAC/Sensors/Washer Pump) Cruise Control Component Deck Plate Deck Plate Lamp DEF Heater Control Relay DEF Heater Coolant Control Valve DEF Heated Lines DEF Heating Elements DEF Heating Fittings on Supply Module DEF Quality / Level Sensor DEF Tank Door Latch, Lock and Hinge Door Pad and Soft Trim Driveline, U-Joint and Center Bearing Electrical Power Distribution Box Electrical Printed Circuit & Harness (Excludes Fuse) Engine Related Components Engine Brake (PACBrake Only) Dipstick & Tube Fan, Fan Clutch & Sending Unit Fan Shroud Heater Manufacturer Messaging Products [Non MX] Engine Supports (Mounts / Legs) Shutdown System Exhaust Stanchion Exhaust piping, clamps, gaskets Fairing Fuel System Tank Tank Strap, Cap and Vent Fuel Water Separator and/or Heater Gauge and Sending Unit Heat Shield Hood Opening Assist: Spring & Hook / Strut / Shock Horn - Air or Electric Hose and Fitting Hub Assembly & Bearing (Excludes Wheel Seals) Hub Caps	Hubmeter Ignition Timer Instruments Inverter Kenworth Idle Management System (KIMS) Lift/Tag/Pusher Axle Lift/Tag/Pusher Suspension Light Fixture (Excludes Incandescent Bulbs) LED Lamp Assembly Mirror Mud Flap Bracket (Excludes Mud Flap) Muffler Muffler Clamps Muffler Standpipe Navigation System - NavPlus Oil Coolers O-Rings Plating (including Chrome) Power Take Off (PTO) Quarter Fender (Rear) Radiator (including Header Gaskets) Radiator Cap (TE855) Radiator Mounting Brackets (TE855) Radiator Mounting Bushings (TE855) Radiator Tie Rods Radio/CB (TE855) Roof Fairing Seat Belts Seat Structure Seat Back & Bottom Cushions Shift Controls (Allison-File Direct) Shock Absorbers (TE855) Slack Adjuster Sleeper Boot, Shelves & Cabinets Smartwheel Speakers Starter Steering Steering Gear Steering Pump Steering Reservoir Shaft and U-Joint Drag Link Gear Mounting Bracket Pitman Arm Steering Wheel and Column Step	Supplemental Restraint System (SRS Airbag) Suspension (Chassis) Beams Dowel Pin Height Control Valve Height Control Valve Bracket Height Control Valve Linkage Shock Bracket & Stud Spring, Air Spring Bracket Spring, Leaf Spring Pin Spring Saddles Spring Shackles Tracking/Torque Rods & Brackets U-Bolts & U-Bolt Saddles Suspension Bushings (TE855) Suspension Cab Height Control Valve Height Control Valve Bracket Height Control Valve Linkage Spring, Air Suspension Sleeper Height Control Valve Height Control Valve Bracket Height Control Valve Linkage Spring, Air Switches Throttle Linkage, Pedal, and Cable Tilt Mechanism (Includes Pump) Transfer Case (Fabco) Turbocharger Piping, Clamps & Gaskets to Inlet of SCR Upholstery Valve, All Vent - Fresh Air Visor (Outside and Inside) Water Leak Weather Stripping Window Defroster Fan Window Lift (Includes Power Lift) Window Regulator Windshield Washer Wiper Arm (Excludes Wiper Blade) Wiper Motor and Control Valve Wiring Harness and Connectors
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\*\*Mounting brackets & bolts for above items\*\*

## **Heater / Air Conditioner (HVAC)**

**Class 8 Heavy Duty Standard Service - 12 Months or Unlimited MI & KM / 100% Parts and Labor**  
**Class 7 Medium Duty Standard Service - 12 Months or Unlimited MI & KM / 100% Parts and Labor**

HVAC System

## **Major Components**

**Class 8 Heavy Duty Standard Service - 36 Months or 300,000 MI / 480,000 KM whichever occurs first / 100% Parts and Labor**  
**Class 7 Medium Duty Standard Service - 24 Months or Unlimited MI & KM / 100% Parts and Labor**

Axles, Driving & Non-Driving, On-Highway with a capacity of 46,000 lbs. or less (including Axle Input and Output Seals) Axle Housing Gaskets, Two Speed Axle EXCLUSIONS: Axle Shaft Flange Gaskets, Brake Drums/Discs, Brake Shoes, Filters, Hub Assemblies, Hub Caps and Gaskets, Wheel Bearings, Wheel Seals	Brakes - Brackets, Cam Shafts, Spiders, and Slack Adjusters (Excludes Drums & Discs) Cab/Sleeper Structure & Side Extenders, Hood, Split Fender Huck-Bolts (Cab and sleeper only) Transmissions - Eaton Auto Shift and Manual Transmission X-Y Shift Controls & Oil Coolers
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## **Major Components - PACCAR Powertrain**

Component	Duration
Rear Axle 40K - Line Haul	60 Months / 750,000 Miles (1,200,000 Kilometers)
Rear Axle 40K - Regional Haul & Pickup & Delivery	24 Months / Unlimited Miles & Kilometers
Front Axle - All Applications (Incl. Severe Service)	60 Months / 750,000 Miles (1,200,000 Kilometers)
8-Speed Transmission & Torque Converter Without PTO - Standard Service Applications	48 Months / Unlimited Miles & Kilometers
8-Speed Transmission & Torque Converter With PTO - Standard & Severe Service Applications	36 Months / Unlimited Miles & Kilometers
12-Speed Transmission - Line Haul, Region Haul, Pickup & Delivery	60 Months / 750,000 Miles (1,200,000 Kilometers)
12-Speed Transmission - Construction, Refuse, Crane, Agriculture	36 Months / 300,000 Miles (480,000 Kilometers)
12-Speed Clutch - Line Haul, Region Haul, Pickup & Delivery	36 Months / 350,000 Miles (560,000 Kilometers)
18-Speed Transmission - Line/Region Haul - (XD & XD Pro)	60 Months / 750,000 Miles (1,200,000 Kilometers)
18-Speed Transmission - Standard Duty - (XD & XD Pro)	36 Months / 300,000 Miles (480,000 Kilometers)
18-Speed Transmission - Severe Duty - (XD Pro)	24 Months / Unlimited Miles & Kilometers
18-Speed Clutch - Standard Duty - (XD & XD Pro)	36 Months / 350,000 Miles (560,000 Kilometers)
18-Speed Clutch - Severe Duty - (XD Pro)	36 Months / 350,000 Miles (560,000 Kilometers)

**EXCLUSIONS: Axle Shaft Flange Gaskets, Brake Drums/Discs, Brake Shoes, Filters, Hub Assemblies, Hub Caps and Gaskets, Wheel Bearings, Wheel Seals, Clutch Brake & Pilot Bearing**

## **Frame Rails, Crossmembers, Gussets & Cab Corrosion**

**Class 8 Heavy Duty Standard Service - 60 Months or 500,000 MI / 800,000 KM whichever occurs first / 100% Parts and Labor**  
**Class 7 Medium Duty Standard Service - 36 Months Unlimited MI & KM / 100% Parts and Labor**

Warranty applies to perforation / hole in panel due to corrosion.  
 Warranty does not apply to corrosion caused by damage to panel or finish paint

## **Other Component Warranty**

**12 Months or 50,000 MI / 80,000 KM whichever occurs first**  
**100% Parts and Labor**

Axle Shaft Flange Gaskets (CC047)  
 Hub Cap Gaskets (CC047)  
 Wheel Seals (CC047)

## **Cab & Hood Paint**

**12 Months or 100,000 MI / 160,000 KM whichever occurs first / 100% Parts and Labor**

### **Frame Paint - Black**

**12 Months or 100,000 MI / 160,000 KM whichever occurs first / 100% Parts and Labor**  
 Excluded Vehicle Applications: Logger, Mixer, Dump, Refuse, Oilfield & Construction

### **Frame Paint - Other Than Black**

**6 Months or 50,000 MI / 80,000 KM whichever occurs first / 100% Parts and Labor**  
 Excluded Vehicle Applications: Logger, Mixer, Dump, Refuse, Oilfield & Construction

### **Frame Paint**

**3 Months or 25,000 MI / 40,000 KM whichever occurs first / 100% Parts and Labor**  
 Vehicle Applications: Logger, Mixer, Dump, Refuse, Oilfield & Construction

## **Non-Warrantable Paint Defects:**

Paint Chip, Peeling and/or Fade.  
 Paint Peeling From Frame Bolts Relating to Maintenance or Road Chemicals or Salt Damage, or Corrosion Caused by Damage to Cab, Hood, or Sleeper or Paint Finish.  
 No Warranty on Metallic Chassis (Frame) Paint.

NON-WARRANTABLE Components	NON-WARRANTABLE Wear or Deterioration	NON-WARRANTABLE FUNCTIONS or Acts	ITEMS COVERED First 90 days / 25,000 MI
Customer & Dealer Installed Equipment Air Compressor (Engine Manufacturer) Air Starter Anti-freeze Solutions Automatic Transmission (except Fuller Ceemat) Brake Lining / Shoes / Pads Engine (See Engine Coverage) Engine Accessories Fifth Wheel Filters for Fuel, Oil and Water Fire Extinguisher Fuel Lubricant Mattresses Non-OEM Installed Equipment Pintle Hook / Tow Pins Refrigerator Tires Wheel Mounting / Balancing Wheels / Rims Winter Front and Bug Screen	Kenworth assumes no responsibility for wear and/or deterioration of parts or changes in adjustment as a result of normal service.  Examples: Aluminum, Chrome or Stainless Steel: Axle and/or Wheel Alignment Brake Adjustment Brake Drum / Disc Brake Linings / Shoes / Pads Clutch Facings Discoloration or pitting Mattress Mudflaps Paint Chip and/or Fade Soft Trim and Upholstery Stainless Steel Discoloration Window and Windshield Glass	Any vehicle on which the odometer has been altered. Any vehicle that has been altered or modified in a manner unauthorized by Kenworth.  Damage due to accidents Dyno testing (without prior regional authorization) Environment Impact Improper operation Improper or insufficient maintenance service Installation of Non-OEM Parts Misuse Negligence Overtime Labor Road Testing Steering Stop Adjustments Storage (including deterioration) Towing or Emergency Road Calls (ERC) Transport	Belts Incandescent Bulbs Fuses Hood Adjustment Leveling of Vehicle Reflectors Wiper Blades & Spray Nozzle

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## **Off-Highway /Severe Service Vehicles 12 Months or 50,000 MI / 80,000 KM whichever occurs first**

Severe Service Warranty is based on a Kenworth chassis built with one or more of the following: Unlicensed Off-Road, Front Drive Axle, Twin Steer, Dual Reduction Rear Axles, or Rear Axle Ratio slower [numerically higher] than 4.60 [Heavy Duty Models Only]  
 Single rear drive axles rated @ 26,000 lbs. or greater, Dual rear axles rated @ 52,000 lbs. or greater, Tridem rear axles rated @ 78,000 lbs or greater, or Combined Class C and/or D Road Usage is 10% or greater.